

# PLAN-DO-CHECK-ACT (PDCA) CYCLE



## STEP ONE PLAN

- Set a goal and make plans

## STEP FOUR ACT

- Improve the process



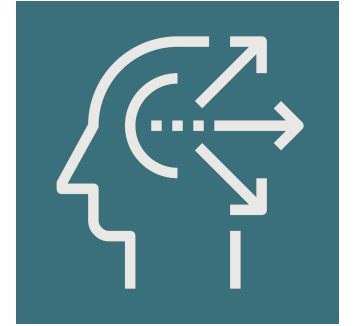
## STEP TWO DO

- Implement a solution

## STEP THREE CHECK

- Evaluate the results

# PLAN-DO-CHECK-ACT (PDCA) CYCLE



## STEP ONE PLAN

- Set goals and objectives
- Define key metrics

## STEP FOUR ACT

- Implement best solution (or corrective actions)
- Start cycle again



## STEP TWO DO

- Do the work that leads to improvement
- Test potential solutions

## STEP THREE CHECK

- Evaluate your results
- Monitor, measure and document results