

Make Problem-Solving Your Default as a CEO



01

Adopt a growth mindset

CEOs should be adaptable, take risks, and learn from failures

03

Seek first to understand

Gather information, understand problems holistically, and be patient.

05

Reward intellectual curiosity

Encourage asking "why" and addressing root causes.

07

Make evidence-based decisions

Use research and data to guide decisions.

09

Pivot when necessary

Adjust approaches based on results and feedback.

02

Question assumptions

Challenge assumptions to uncover new perspectives and avoid errors.

04

Experiment and iterate

Continuously test ideas and refine solutions.

06

Surround yourself with diverse perspectives

Value diverse voices and consider using an independent facilitator.

08

View solutions as hypotheses to be tested

Measure solutions against metrics and set clear goals.

10

Model curiosity and resilience

Lead by example in problem-solving and learning from setbacks.