Unilever's Strategic Snapshot: A SWOT Summary



Internal Factors	Strengths	Weaknesses
External Factors	Opportunities	Threats
	Helpful	Harmful



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- Strong Global Presence: Operates in over 190 countries with a diverse customer base.
- Iconic Portfolio of Power Brands: Owns over 400 brands; 30 "Power Brands" drive over 75% of turnover and profit growth.
- Focus on Innovation and Technology: Invests heavily in R&D, emphasizing sustainability and technologies like Al and robotics.
- Shifting Toward Premiumisation: Actively moving into premium personal care, beauty, and wellbeing segments.
- Social-First Marketing Approach: Embraces digital and social media channels, leveraging data and AI for targeted engagement.
- Commitment to Sustainability: Integrates sustainability into core practices, focusing on sourcing, plastic waste reduction, and value chain livelihoods.

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- Past Underperformance in Certain Areas: Faced challenges in Ice Cream and some Foods segments.
- Gaps in Brand Superiority: Needs consistent "Unmissable Brand Superiority" across all six Ps.
- Complexity of Global Operations: Managing diverse markets adds operational complexity.
- Exposure to Emerging Market Volatility: Significant presence in emerging markets poses economic and political risks.
- Need for Continued Digital Transformation: All and digital capabilities must be further integrated across the value chain.

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Opportunities

- Growth in Emerging Markets: Potential in markets like
 India with rising incomes and urbanization.
- Expanding Prestige Beauty and Wellbeing Portfolio:
 Leverage acquisitions and expand premium brands globally.
- Leading in Sustainable Practices: Differentiate through sustainable packaging, sourcing, and operations.
- Harnessing Al and Digitalization: Further integrate Al and analytics to boost efficiency and innovation.
- Expanding in High-Growth Channels: Invest more in ecommerce and specialized retail channels.

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Threats

- Intensifying Competition: Faces strong competition from global and local players.
- Economic Slowdown and Inflation: Economic uncertainty and inflation can affect spending and margins.
- Changing Consumer Preferences: Must adapt quickly to evolving trends and preferences.
- Supply Chain Disruptions: Vulnerable to global supply chain issues due to various risks.
- Regulatory and Sustainability Challenges: Needs to comply with evolving regulations, especially in sustainability.